

Society For Oncology Massage – Topics of The Day Series Health Equity: Part 1 Awareness Into Action



Gayle MacDonald is entering year 28 in the field of oncology massage. After many years of hospital work and training therapists to work with people who have cancer in medical settings and private practice, she is focusing on S4OM and bringing its vision into reality.



Ericka Clinton is a NY State Licensed Massage Therapist and a massage educator training therapists in the U.S. and abroad. She currently holds the position of Dean for the Massage Therapy Program at the Swedish Institute, her alma mater. Ericka has been practicing oncology massage since 2011. She currently serves as the President for the Board of Directors for the Society for Oncology Massage.



Kathleen Wing has been practicing oncology massage since 2012. She led and developed the Complementary Therapies programs for the Dempsey Center, a non-profit cancer support organization based in Maine, between 2015-2020. She now works in Data and Evaluation for the organization. She has been an S4OM member since 2013 and a Regional Champion for the state of Maine.

## LEARNING OBJECTIVES

- Therapists can define health equity.
- Therapists understand the difference between equity and equality.
- Therapists can list five factors that contribute to health equity or inequity.
- Therapists can describe how bias influences equitable care.
- Therapists can list two factors that hinder their ability to give equitable massage care.



#### Health Equity

CDC: Health equity is achieved when every person has the opportunity to "attain his or her full health potential" and no one is "disadvantaged from achieving this potential because of social position or other socially determined circumstances."



https://www.axishealthsystem.org/wp-content/uploads/2020/08/equity-and-equality.jpg



Interaction Institute for Social Change | Artist: Angus Maguire

## Stereotype:

A preconceived idea that attributes certain characteristics (in general) to all members of a set, group or class.



# Bias

A personal preference that may interfere with the ability to be impartial, unprejudiced or objective

# Explicit Bias

Conscious attitudes and beliefs about a person or group.

# Implicit Bias

Unconscious stereotypes or attitudes towards categories of people or events.

## Unconscious Bias

- Priming
- Associations
- Assumptions

Priming – a word, image or sound elicits an associated response.
Hard-working

> Lazy

<u>Associations</u> – cognitive pairing shortcuts based on priming.

- > Hard-working physical, mental or emotional labor
- Hard working overworking
- Lazy Saturday morning; vacation
- > Lazy a person who isn't interested in working too hard

<u>Assumptions</u> - conclusions about who/what belongs or who/what is safe based on priming and associations.

- Hard-working wants to get ahead; cares for their family; driven
- Lazy don't care too much; content to float along

## Unconscious Bias

- In-groups, Outgroups
- Blind Spot

- People tend to favor their in-group with positive stereotypes and out-groups with negative stereotypes. (Who or what belongs, who or what is safe.)
- With unconscious bias, a person consciously and genuinely believes in fairness, equity, and equality, but despite these stated beliefs, holds unconscious biases that can lead to reacting in ways that are at odds with their values.
- Unconscious biases are not accessible through introspection. <u>Blind spot.</u>
  - Example. Program data showed oncology massage offered primarily to women.

# Learning Poll



Health Equity & Health Inequity

#### **Factors That Contribute to Health**

- Socioeconomic position
- Race, ethnicity
- Gender
- Religion
- Sexual identity
- Disability
- Location (urban, rural)
- Education

Health Equity & Health Inequity

#### Additional Factors That Contribute to Health

- Body Type
- Occupation
- Tobacco or marijuana use
- Transportation
- Hygiene
- History of Incarceration
- Ideology
- Institutional Bias
- Cultural ethos

## **Cultural Ethos**

A sampling of cognitive associations in American popular culture

#### The Myth of Bootstrapping

- Individual Effort = Success.
- Meritocracy: advancement in society is based on an individual's capabilities and merits, regardless of one's social position.

#### Rugged Individualism

• Self-reliance = Success

#### Exceptionalism

• Exceptional individual effort = Success



## Outcomes of Health Inequity



https://www.cdc.gov/chronicdisease/healthequity/index.htm

How do you think health inequity shows up in the world of oncology massage?

## Oncology Massage Therapy and Health Equity

The Massage Therapy Profession has documented disparities in who provides massage therapy in the United States.



FIGURE 1. Percentage of individuals within select occupations in 2019 by gender and race/ethnicity from data the US Bureau of Labor Statistics<sup>(4)</sup>

Balogun, Oluwakemi & Kennedy, Ann Blair. (2020). Equity, Diversity, and Inclusion in the Massage Therapy Profession. International journal of therapeutic massage & bodywork. 13. 1-5. 10.3822/ijtmb.v13i3.571.

### Oncology Massage Therapy and Health Equity

The Massage Therapy Profession has documented disparities in who seeks massage therapy in the United States.

- National Health Interview Survey (NHIS) results for complementary and integrative health (CIH) utilization showed a widening gap in who sought these services by race/ethnicity between 2002-2012. While non-Hispanic whites were increasing usage of CIH, Hispanic adults and non-Hispanic Black adults saw a decrease in usage.
- The 2012 NHIS found those who were living in the Western part of the United States, non-Hispanic white, and female were more likely to report receiving massage therapy within the last year compared to males, minority populations, and those living in areas other than the Western US.
- There is a trend in the data from 2002, 2007, 2012 showing racial and ethnic minorities in the US accessing massage therapy services less often than non-Hispanic white individuals.

Balogun, Oluwakemi & Kennedy, Ann Blair. (2020). Equity, Diversity, and Inclusion in the Massage Therapy Profession. International journal of therapeutic massage & bodywork. 13. 1-5. 10.3822/ijtmb.v13i3.571. Oncology Massage Therapy and Health Equity Massage Therapy is not integrated into the healthcare system in a way that is accessible for everyone with a cancer diagnosis. This requires workarounds:

#### Client-driven

 <u>"Massages with a doctor's note of necessity"</u> <u>https://blog.healthequity.com/4-ways-to-work-the-system-with-an-hsa</u>

#### Healthcare System-driven

- Using Paid Program and Insurance reimbursement to provide accessible care
- Memorial Sloan Kettering Institute In-Hospital support due to large endowment

#### External Partner-driven

Non-profit partnership with a medical system

# Do I have biases that stop me from giving equitable care?

# Awareness Building Exercise

Skill: Bias Awareness

#### Age **Race**, Ethnicity Body Type (obesity, underweight); or Body Areas Gender, Gender Identity, Gender Fluidity Location (urban, rural, suburbs, "part of town") **Sexual Identity** Socioeconomic Status (wealthy, middle class, poor) Religion Ability/Disability Occupation **Tobacco or Medical Marijuana Use** Language History of Incarceration Housing **Transportation** Hygiene

# **Practice Awareness**

Practice awareness of bias.

Notice the factors contributing to health equity.

Consider where health inequity shows up in your practice.

# Next Steps

 CE Credit link will be provided
 Next TOD November 18<sup>th</sup>. Health Equity: From Awareness to Action - Part 2
 S4OM Diversity, Equity & Inclusion workgroup
 Recording of this session
 Course Evaluation link

- CDC: <u>https://www.cdc.gov/chronicdisease/healthequity/index.htm</u>
- HRSA: <a href="https://www.hrsa.gov/about/organization/bureaus/ohe/index.html">https://www.hrsa.gov/about/organization/bureaus/ohe/index.html</a>
- ASCO: <u>https://www.asco.org/news-initiatives/current-initiatives/health-equity</u>
- Massage Therapy Profession Scholarly article by Balogun and Kennedy (2020): <u>https://www.researchgate.net/publication/344256865\_Equity\_Diversity\_and\_Inclusion\_in\_the\_Massage\_Therapy\_Profession</u>
- SHRM: <u>https://www.shrm.org/resourcesandtools/tools-and-samples/hr-qa/pages/resources-articles-workplace-bias.aspx</u>
- ASCO Podcast on the Social Determinants of Health and how they affect people with cancer: <u>https://www.cancer.net/blog/2021-07/what-are-social-determinants-health-and-how-do-they-affect-people-with-cancer?cid=DM8317&bid=97248459</u>
- The Decision Lab Biases: A practical guide to how our minds understand the world around us. <u>https://thedecisionlab.com/biases-index/</u>



# THANK YOU!

